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Service

A service is a more formal and comprehensive way of communicating than a [notification](#). A party requesting a service from another party must first identify itself to the other party, and can expect a meaningful reply back. For example, requesting an order status for a given order number from an order management system.

AwareIM allows defining services for [intelligent business objects](#) and using these services in a [business space](#). For example, sending payment details to a payment processing system for completion of the payment. [Service discovery](#) is a feature that helps [the configurator](#) in defining services for objects communicating via a [standard channel](#).

Since a [business space](#) is an [intelligent business object](#), the [configurator](#) can define services that the business space provides to other software systems via standard or custom [channels](#).

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