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# Process

Process is a way of performing an operation in **AwareIM**. In the **operation mode** a process can be started from a **rule**, manually by a user, or when a **service** is requested by an external software system. Usually a **configurator** defines a process as a **collection of rules** that are executed in a **particular order**. A process can also be configured to use a software component developed using a traditional programming language. This option is useful when some special functionality, such as a complex mathematical algorithm, needs to be implemented, which cannot be done using the **rule language**.

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