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# Operation

Operation is an action that a user can perform with the instance of a [business object](#) in the [Operation Mode](#). This action may start a [process](#), run a [query](#), create a document etc. The action is usually specific to the instance of a business object for which the operation is invoked. For example, a process started by an operation may take the instance of a business object as its [input](#). Operations can be configured on business object [forms](#), on [reference attributes](#) and on query result screen.

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