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Communication channel

A communication channel is a software adaptor carrying communication between **AwareIM** and an **intelligent object**. **Aware IM** provides several channels that allow communicating with people via e-mail or software systems via a standard data exchange protocol (SOAP). Custom communication channels can be developed and plugged into **Aware IM** for situations where a software or device does not support the standard communication protocol.

From:
<http://www.awareim.com/dokuwiki/> - **Documentation**

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Last update: **2023/05/03 06:30**

