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Known Issues

# Appendix B. Known Bugs and Limitations

This is the template for INHERITED known issues pages - add a tag to Issue: to allow this to show on the tagged page

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## Applicability Rules & IS UNDEFINED

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### Problem/Limitation Description

Using IS UNDEFINED in an applicability rule will not have the expected results when the attribute is a reference attribute.

```
Event.Organiser IS UNDEFINED
```

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### Work Around

Refer to an attribute on the reference attribute instead

```
Event.Organiser.ID IS UNDEFINED
```

## Arithmetic In Find

This is the template for INHERITED pages

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### Problem/Limitation Description

Arithmetic operations with dates are not supported in FIND action, for example using the following will not work:

```
FIND Account WHERE Account.Date=CURRENT_DATE-1
```

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### Work Around

Use functions with dates (such as DATE\_ADD) instead of arithmetic operations, for example:

```
FIND Account WHERE Account.Date= DATE_ADD(CURRENT_DATE, -1)
```

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## Functions Exclusive To Cloudbase Derby

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### Problem/Limitation Description

The following functions are supported only in Cloudscape/Derby database:

WORD\_NUMBER  
WORDS\_FROM\_LEFT  
WORDS\_FROM\_RIGHT

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### Work Around

None

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## Function Limitations In Subqueries

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### Problem/Limitation Description

MIN, MAX and AVG expressions are not supported if used in subqueries on groups. For example the following query is not supported if Transaction is a group:

```
FIND Account WHERE (COUNT Transaction WHERE (MAX.Transaction.Amount = 1000))
```

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### Work Around

Avoid using these expressions in subqueries

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## Loss Of LAN Connection

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### Problem/Limitation Description

If the **AwareIM** Server is started when either LAN or Internet connection is up and then either LAN goes down or Internet is disconnected, the server goes down too

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### **Work Around**

Start the **AwareIM** Server within the configuration that you intend to work with. For example, if you only use dial-up Internet connection occasionally make sure that you start the **AwareIM** Server first and then connect to the Internet. This way when you disconnect from the Internet **AwareIM** will continue to work properly.

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## **MS Word Document Support In Linux & Mac**

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### **Problem/Limitation Description**

Documents of MS Word type are not supported under Linux and Mac OS X operating systems (MS Word XML format can be used instead if browsers are running on the Windows platform)

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### **Work Around**

None

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## **Printing From MS Excel In Linux & Mac**

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### **Problem/Limitation Description**

Printing of documents of MS Excel type from rules is not supported under Linux and Mac OS X operating systems

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### **Work Around**

None

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## **Printing HTML Documents From Rules**

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### **Problem/Limitation Description**

Printing of documents of HTML type from rules is not supported

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### **Work Around**

None

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### **Report Summary Pane Resizing In Mac**

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### **Problem/Limitation Description**

If you drag the bottom line of the Summary pane in the Report/Presentation Designer the height of the Summary band is not changed even though it appears visually that it is.

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### **Work Around**

Change height of the Summary band using Band Properties – see [Setting Band Properties](#)

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### **Report Band Resizing In Mac**

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### **Problem/Limitation Description**

Dragging bands in Report Designer to change their height is not supported on Mac OS X

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### **Work Around**

Hold down Apple key and click on the band's header to bring up the bands property dialog. Specify the height of the band in the dialog

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### **Required With Owned By References**

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### Problem/Limitation Description

If two business objects are related through a parent/child relationship (see [Reference Attributes](#)) and the reference attribute to a child is defined as "Required" it is impossible to add a new child instance from a form of the parent instance using Add New button (see [working\\_with\\_references\\_in\\_the\\_operation\\_mode](#))

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### Work Around

Do not force "Required" flag for reference attributes or create child instance first and then add it to a parent using Add button.

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### Sorting References In Business Object Group Queries

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### Problem/Limitation Description

Sorting on reference attributes in a query will not work if query searches business object group. For example, sorting in the following query will not work if Account is business object group:

```
FIND Account ORDER BY Account.Owner.Name
```

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### Work Around

Define a shortcut attribute and sort by it, for example:

```
FIND Account ORDER BY Account.OwnerName
```

Where OwnerName is the shortcut to Account.Owner.Name

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### Undefined With Multiple References

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### Problem/Limitation Description

Checking for UNDEFINED value of a multiple reference attribute (see [Reference Attributes](#)) in queries does not work correctly. For example, the following will not work:

```
FIND Account WHERE Account.Transactions IS UNDEFINED
```

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### Work Around

Use EXISTS or COUNT expressions, for example

```
FIND Account WHERE COUNT Transaction WHERE (Transaction IN
Account.Transactions) = 0
```

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### Unsupported Functions In Queries

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#### Problem/Limitation Description

The following functions and expressions are not supported if used in queries:

WAS CHANGED  
WAS CHANGED TO  
TYPE  
OLD\_VALUE

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### Work Around

None

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### Use Of IN With Complex Identifiers

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#### Problem/Limitation Description

IN expressions using complex identifier of the reference list are not supported if used in subqueries. For example, the following query is not supported:

```
FIND Client WHERE (COUNT Account WHERE (Account IN Client.Carrier.Accounts)
> 3)
```

Note that the following query is supported:

```
FIND Client WHERE (COUNT Account WHERE (Account IN Client.Accounts)>3)
```

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## Work Around

Avoid using such constructs in queries

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<http://www.awareim.com/dokuwiki/> - **Documentation**

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