

Table of Contents

Appendix B. Known Bugs and Limitations 2

Appendix B. Known Bugs and Limitations

The following table lists all known problems and limitations of the Aware IM software and suggests workarounds where possible:

| Problem/Limitation Description | Workaround |
|---|--|
| Arithmetic operations with dates are not supported in FIND action, for example using the following will not work: FIND Account WHERE Account.Date=CURRENT_DATE - 1 | Use functions with dates (such as DATE_ADD) instead of arithmetic operations, for example: FIND Account WHERE Account.Date= DATE_ADD (CURRENT_DATE, -1) |
| The following functions and expressions are not supported if used in queries: WAS CHANGED WAS CHANGED TO TYPE OLD_VALUE | None |
| The following functions are supported only in Cloudscape/Derby database: WORD_NUMBER WORDS_FROM_LEFT WORDS_FROM_RIGHT | None |
| Printing of documents of HTML type from rules is not supported | None |
| Printing of documents of MS Excel type from rules is not supported under Linux and Mac OS X operating systems | None |
| Documents of MS Word type are not supported under Linux and Mac OS X operating systems (MS Word XML format can be used instead if browsers are running on the Windows platform) | None |
| If the Aware IM Server is started when either LAN or Internet connection is up and then either LAN goes down or Internet is disconnected, the server goes down too | Start the Aware IM Server within the configuration that you intend to work with. For example, if you only use dial-up Internet connection occasionally make sure that you start the Aware IM Server first and then connect to the Internet. This way when you disconnect from the Internet Aware IM will continue to work properly. |
| If two business objects are related through a parent/child relationship (see Reference Attributes) and the reference attribute to a child is defined as "Value must be provided" it is impossible to add a new child instance from a form of the parent instance using Add New button (see Working with References in the Operation Mode) | Do not force "Value must be provided" flag for reference attributes or create child instance first and then add it to a parent using Add button. |
| If you drag the bottom line of the Summary pane in the Report/Presentation Designer the height of the Summary band is not changed even though it appears visually that it is. | Change height of the Summary band using Band Properties - see Setting Band Properties |

| Problem/Limitation Description | Workaround |
|---|--|
| <p>Sorting on reference attributes in a query will not work if query searches business object group. For example, sorting in the following query will not work if Account is business object group: FIND Account ORDER BY Account.Owner.Name</p> | <p>Define a shortcut attribute and sort by it, for example: FIND Account ORDER BY Account.OwnerName Where OwnerName is the shortcut to Account.Owner.Name</p> |
| <p>Checking for UNDEFINED value of a multiple reference attribute (see Reference Attributes) in queries does not work correctly. For example, the following will not work: FIND Account WHERE Account.Transactions IS UNDEFINED</p> | <p>Use EXISTS or COUNT expressions, for example FIND Account WHERE COUNT Transaction WHERE (Transaction IN Account.Transactions) = 0</p> |
| <p>MIN, MAX and AVG expressions are not supported if used in subqueries on groups. For example the following query is not supported if Transaction is a group: FIND Account WHERE (COUNT Transaction WHERE (MAX.Transaction.Amount = 1000))</p> | <p>Avoid using these expressions in subqueries</p> |
| <p>Negated IN expression is not supported in queries. For example, the following expression is not supported: FIND Event WHERE NOT(LoggedInMember IN Event.Participants)</p> | <p>In many cases the negated IN expression can be replaced by using the equivalent COUNT or EXISTS expression, for example: FIND Event WHERE COUNT Member WHERE(Member IN Event.Participants AND Member=LoggedInMember) = 0</p> |
| <p>IN expressions using complex identifier of the reference list are not supported if used in subqueries. For example, the following query is not supported: FIND Client WHERE (COUNT Account WHERE (Account IN Client.Carrier.Accounts) > 3) Note that the following query is supported: FIND Client WHERE (COUNT Account WHERE (Account IN Client.Accounts)>3)</p> | <p>Avoid using such constructs in queries</p> |
| <p>Dragging bands in Report Designer to change their height is not supported on Mac OS X</p> | <p>Hold down Apple key and click on the band's header to bring up the bands property dialog. Specify the height of the band in the dialog</p> |

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