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# Process

Process is a way of performing an operation in [aware\\_im](#). In the [operation mode](#) a process can be started from a [rule](#), manually by a user, or when a [service](#) is requested by an external software system. Usually a [configurator](#) defines a process as a [collection of rules](#) that are executed in a [particular order](#). A process can also be configured to use a software component developed using a traditional programming language. This option is useful when some special functionality, such as a complex mathematical algorithm, needs to be implemented, which cannot be done using the [rule language](#).

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