

Table of Contents

Introduction 2

[Manuals, Case Study](#)

Introduction

The purpose of this document is to show how to configure real world business applications using **AwareIM**. The document aims to serve as a studying and reference material for anyone who wants to configure business applications using **AwareIM** – it contains many practical examples, configuration and operation patterns and demonstrates the key features of **AwareIM**.

The document has a format of a case study – it explains how to design and configure a particular business application (the software system to operate a public library). It covers all aspects of the application creation – from requirements to configuration and testing.

The document should be read in conjunction with the **AwareIM** documentation – in particular, [AwareIM Concepts](#), [Configuring Applications](#) and [Aware IM Rule Language Reference](#).

The electronic version of the document in PDF format can be found in the “docs” directory of your Aware IM installation.

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