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# 13. Processes



This video tutorial explains the concept of Aware IM processes. It explains why processes are necessary, the difference between processes and business rules, as well as when and how to create processes.

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Permanent link:  
[http://www.awareim.com/dokuwiki/docs/5000\\_videos/130\\_processes?rev=1747808560](http://www.awareim.com/dokuwiki/docs/5000_videos/130_processes?rev=1747808560)

Last update: **2025/05/21 06:22**

