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# Introduction

This document is intended to walk you through **AwareIM** in action to give you a feeling of what working with the system is like. You can simply read on or follow the material by reproducing it step by step in **AwareIM**.

We are going to use an intentionally simplistic example of an application to make the tour short. Naturally, **AwareIM** is designed to manage much more complex applications, which will be clear from reading further sections. The example of a more complex system is provided in the [Configuration Case Study](#) document.

Let us suppose that our hypothetical application should allow staff members of an organization to register and maintain various details about company customers. The system should automatically send personalized e-mail greetings to customers on their birthdays.

The following description assumes that **AwareIM** has been installed and the **AwareIM** Server has been started (see the [AwareIM Installation Guide](#) for details).

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Last update: **2026/01/08 03:50**

